



WHITEBIRK SINK COMPANY

• ENGLAND •

Our guide to welcoming your handcrafted Whitebirk sink.



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Certificate of
AUTHENTICITY

WE CERTIFY THAT THIS IS A GENUINE
WHITEBIRK FIRECLAY SINK.

YOUR SINK WAS UNIQUELY HANDCRAFTED BY

V. Carr

Many thanks for your purchase.

Ribble Business Park, Challenge Way, Whitebirk, Blackburn, Lancashire, BB1 5RB, United Kingdom

www.whitebirksink.co

01254 460321

+44 1254 - 460321



INSTALLATION GUIDE

The weight of your sink will hold it in place. Due to this, we recommend that you do not use a silicone on the base of the sink.

Once the sink is installed, seal around the edges of your worktop using a WATERPROOF sealant spray.

DO NOT use silicone, use only a waterproof sealant.

WASTE/DRAIN

To ensure a water tight connection, we urge you to use waterproof silicon sealant when installing the waste/drain outlets.

OVERFLOW (WHERE APPLICABLE)

If you are unhappy with the way the bolt on the overflow of the sink looks, you are able to silicon the overflow and gasket to the back of the sink and thread the bolt through. When the silicone has dried, remove the bolt and the overflow will stay in place.

Lifetime WARRANTY

YOUR WHITEBIRK SINK CARRIES A LIFETIME GUARANTEE BUT SHOULD ANY DEFECT IN THE CONSTRUCTION OR CRAFTSMANSHIP ARISE, THE SINK WILL BE REPLACED FREE OF CHARGE WITH THE FOLLOWING PROVISIONS...

The warranty only applies to the original consumer purchaser and is not transferable either to another person or property. Therefore, the warranty is invalid if the original purchaser leaves the property where the sink is situated, or moves the sink to another property. In any event, a copy of the original dated invoice or receipt must accompany any claim. The Whitebirk Sink Company reserve the right to inspect any product reported as defective prior to replacement, the inspection shall be carried out by an authorised representative of the Whitebirk Sink Company or one of its agents at a time to suit all parties. The decision of the Whitebirk Sink Company is final.

The sink must have been used in a normal, residential property and not used in any commercial venture, used for the purpose it as designed for and cleaned in accordance with the after-care guide.

We will not entertain any claim due to damage in transit, installation or misuse or negligence by the purchaser or any of its agents or any accidental damage. The sink must have been installed by a qualified and competent trades-person and in accordance with any instructions provided by the Whitebirk Sink Company.

The warranty excludes any transport or delivery charge, any labour costs for the removal or installation of any replacement. It also excludes any consequential loss or damage resulting prior to or as a result of an agreement to replace the sink. In any event, the liability of the Whitebirk Sink Co. shall not exceed the original price of the sink. Therefore, to clarify, the warranty and to avoid any confusion, we will not be liable due to any of the following reasons:

- Damage in transit or installation.
- Incorrectly installed.
- Used in any commercial venture.
- Exposed to any corrosive chemicals or other such items.
- Damaged by the purchaser, one of its agents or any person acting on their behalf.
- Not cleaned in accordance with the after-care guide.
- Not used in the manner it was designed for.

Due to the very nature of the manufacturing process, all Whitebirk Sink Companies' handmade sinks have the following characteristics:

- All dimensions have a tolerance of + or - 2%.
- The wall thickness and straightness may have slight variations.
- Minor characteristics may be present in the glaze.



AFTERCARE GUIDE

LOOKING AFTER YOUR WHITEBIRK SINK -
TO ENSURE YOU KEEP YOUR SINK LOOKING AS GOOD AS
WHEN YOU FIRST PURCHASED IT, ALSO, TO COMPLY WITH
OUR WARRANTY POLICY PLEASE FOLLOW THE SIMPLE
GUIDE BELOW.

All Whitebirk Sinks are hand-crafted at our factory on the outskirts of Blackburn, only a stone's throw away from the original fireclay factory. Each sink is an individual and will have its own characteristics.

To keep your sink looking it's best, it should be cleaned daily with a mild detergent, washing up liquid is fine, and the use of a damp cloth or sponge is recommended. It is also advisable to wipe your sink dry after this process.

Do not allow your sink to come into contact with any corrosive chemical or product. During it's working life, your sink may be marked by metal pans and cutlery - if this happens we recommend using a cleaning product by 'Astonish' which can be purchased via this website <https://shop.astonishcleaners.com/>

For any additional information please contact the Whitebirk Sink
Company on 01254 460321 / +44 1254 - 460321 or email
sales@whitebirk.co